



BMES REFUND / EXCHANGE FORM

Items to be refunded or exchanged must be returned new and unworn in original packaging within 28 days of receipt. Please note personalised kit cannot be exchanged/refunded unless faulty.

<u>FILLED IN BY CUSTOMER:</u>	
ORDER NUMBER:	
REFUND REQUIRED (DELETE AS APPLICABLE):	YES/NO
EXCHANGE REQUIRED (DELETE AS APPLICABLE):	YES/NO
PLEASE LIST ITEMS REQUIRING REFUND	
PLEASE LIST ITEMS REQUIRING EXCHANGE (PLEASE INCLUDE NEW SIZES REQUIRED)	
DISPATCH ADDRESS (FOR EXCHANGE ONLY)	
<u>BMES OFFICE STAFF ONLY:</u>	
ARE ALL ITEMS RECEIVED IN PERFECT CONDITION, UNWORN & WITHIN 28 DAYS OF PURCHASE? (DELETE AS APPLICABLE)	YES/NO
MD SIGNATURE REQUIRED	

RETURNS ADDRESS: Black Mountain Embroidery Solutions (BMES), JS Building Second Floor, Mill Pond Street, Ross on Wye, HR9 7AP.